

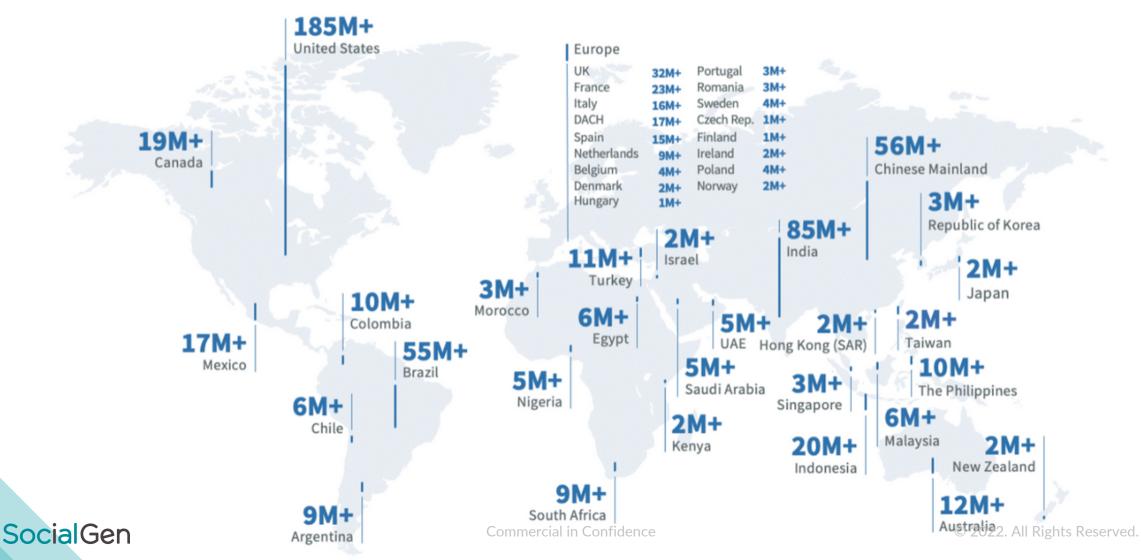
INTRODUCTION TO SPHERE OF INFLUENCE VIA B2B SOCIAL

Gerald Garcia September 2022





## 810M members in 200 countries and regions worldwide\*





## **AGENDA**

- Why is Linkedin Social Selling critical?
- What is Linkedin Social Selling?
- What are the benefits?
- How does it work?

There are 58 million companies on Linkedin

4 out of 5 people on Linkedin drive business decisions

Companies that post weekly on Linkedin see a 2xhigher engagement rate

LinkedIn Social Selling is a buyer-centric approach that leads to higher engagements and conversions

- ✓ 50% of buyers turn to LinkedIn as a resource when making B2B purchasing decisions
- √ 74% of buyers choose the sales rep who was first to add value and insight
- 76% of buyers are ready to have sales conversations on social media
- 81% of buyers are more likely to engage with brands that have a strong, cohesive, professional social media presence
- ✓ 61% of organizations engaged in social selling report revenue growth



40% of surveyed marketers indicated it was the most effective channel to drive high quality leads

77% of content
marketers say
Linkedin produces
the best organic
results

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## Resources in LinkedIn and Sales Navigator



Sales People with a Linkedin presence have 45% more sales opportunities

78% of salespeople using social selling perform better

#### **Connections**

Can see what you post and you can see what they post to the LinkedIn feed.

### Messaging

FB messenger style communication with your connections that is free – this is different to Inmails.

Commercial in Confidence

31% B2B salespeople say social selling help them build deeper relationship

#### **Inmails**

30 a month. Credited back if you get a response (Even if that response is negative, e.g. no thanks or not interested).



## LinkedIn Social Selling requires you to build your brand, engage the right people and build strong relationships

#### **LinkedIn Social Selling – Key elements**

Build a professional brand



Establish a presence on LinkedIn with an optimized profile

Find the right prospects



Prospect efficiently with the right strategies for lead generation

Engage with customers and land the sale



Join groups that serve your target audience, Share valuable content, Facilitate meaningful conversations

Build strong relationships

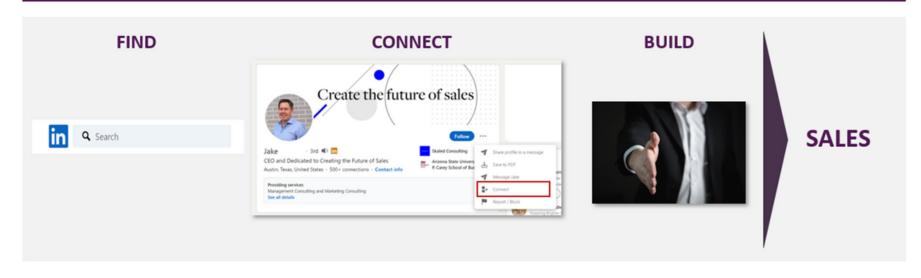


Expand your network with the right people who can introduce you to prospects



## Social Selling is the process of developing, nurturing, and leveraging relationships online to sell products/ services

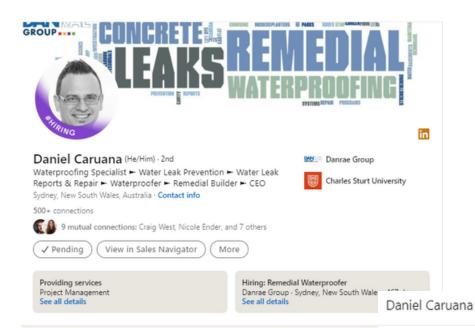
LinkedIn Social selling refers to using LinkedIn to find, connect, and build relationships with leads and prospects in hopes of driving sales



"People buy from people who: **Understand** their Business, **Understand them**, and **Trust** to solve their problems"



### **BUILDING YOUR PROFESSIONAL BRAND**



#### Contact Info

► What we do?

About

My team and I protect buildings and structures from water leaks. Our business prevents and remedies w into properties and structures in the strata, aged care, commercial, government and civil/infrastructure i installing proven products in the market.

Go here to find out more >>> https://www.danraegroup.com.au

► Danrae Group are people who:

#### -----

- ⇒ recommend the best solution for the long term; and
- ⇒ based on family values

Daniel's Profile

linkedin.com/in/water-leak-waterproofing-remedial-builder-preventionrepair-detection-reports-investigation

Website

danraegroup.com.au (Company)

当 Birthday May 21

#### Experience

Danrae Group

16 yrs 1 mo

CEO

Full-time Jan 2014 - Present - 8 yrs 8 mos

► What I do?

#### \_\_\_\_

Sydney, Australia

I protect buildings and structures from leaks. My business prevents and remedies water ingress into properties and structures in the strata, commercial, government and civil/infrastructure industries using proven products in the market.

Click here to find out more >>> https://www.danraegroup.com.au

- Danrae Group are people who:

#### \_\_\_\_\_\_

⇒ protect your existing property:

⇒ recommend the best solution for the long term; and d on family values.



ind of people you want?

> https://www.danraegroup.com.au

rou looking to do?

#### .\_\_\_\_\_

iks from any area such as roofs, car parks, lift pits, planter boxes, balconies, basements; concrete damage to from water issues such as concrete cancer, efflorescence, cracks, carbon fibre

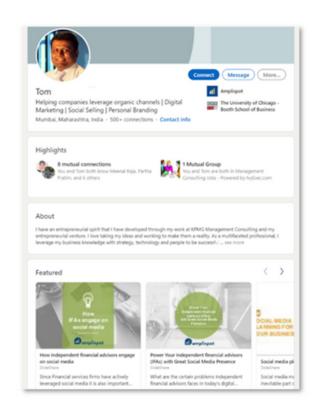
sultant damage from water such as mould, paint, gyprock, brickwork, tiles, balustrade, facades; vater ingress such as membrane installation, injection, damp coursing, cavity systems; te leaks and provide reports through infrared cameras, dye testing, EFVM testing. nt a maintenance program to maintain your flat #roofing #waterproofing membrane



## Your LinkedIn profile needs to be customer centric aiming to inform and inspire

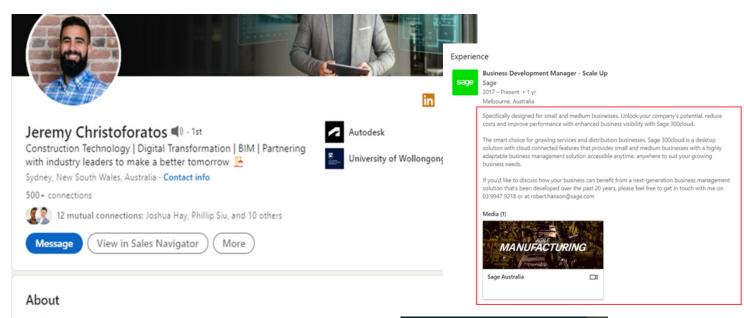
#### 1 Build a professional brand

- LinkedIn Headline should be action oriented, not just a title
- Summary should include role, your unique value proposition, and why you're passionate about the job
- LinkedIn Profile Picture should represent you in the best light possible
- Rich media should illustrate your story
- Educate potential buyers who visit your profile





## **BUILDING YOUR PROFESSIONAL BRAND**

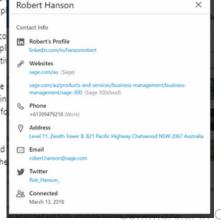


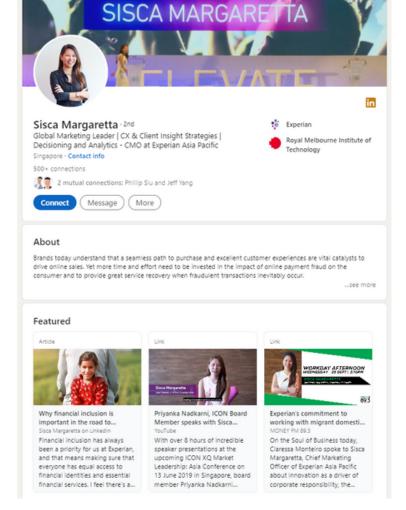
As a C-suite executive or managing director in the construction industry, how are you connecting the from the earliest phases of design, through planning and construction, and long into the operations p

We know that many firms are still reliant on paper-based workflows and siloed data which prevents co causes delays, while creating new risks and costly rework. To solve these challenges, builders need a pl bringing together best of breed technology in an integrated solution that is easy to deploy and intuiting the control of the con

As an Account Executive with Autodesk, I work closely with our construction clients to understand the currently experience at each stage of the building process. I then help them to leverage technology, in networks from Autodesk that streamline their bidding processes and enable them to engineer value for work.

With more than a decade of experience in the construction industry, as well as a Civil Engineering and degree, I bring a unique set of skills and first-hand knowledge to assisting our clients as they make the new systems and processes.









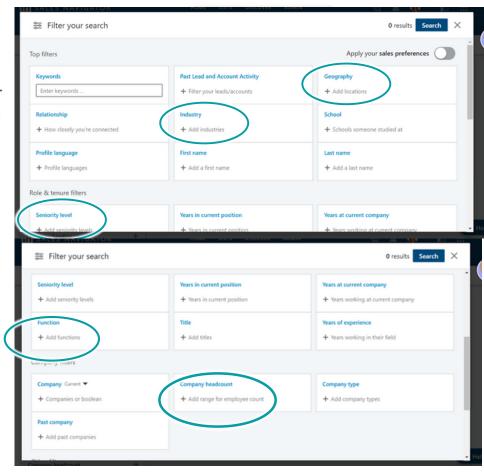
# STEP 2 FIND YOUR PROSPECTS USING SALES NAVIGATOR?

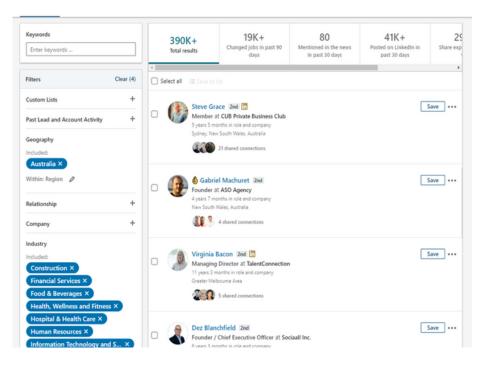
## Use the right strategies to identify the most effective prospects

#### 2 Find the right prospects

Strategies for finding prospects:

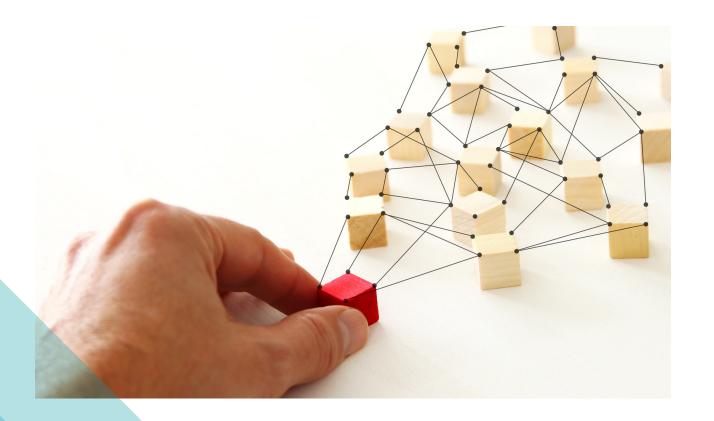
- LinkedIn Search
- · "People Also Viewed" Sidebar
- · Your Customers' Connections
- · Lead Builder
- Saved Search
- Job Alerts
- LinkedIn Pulse





Potential Prospects as targeted by your company



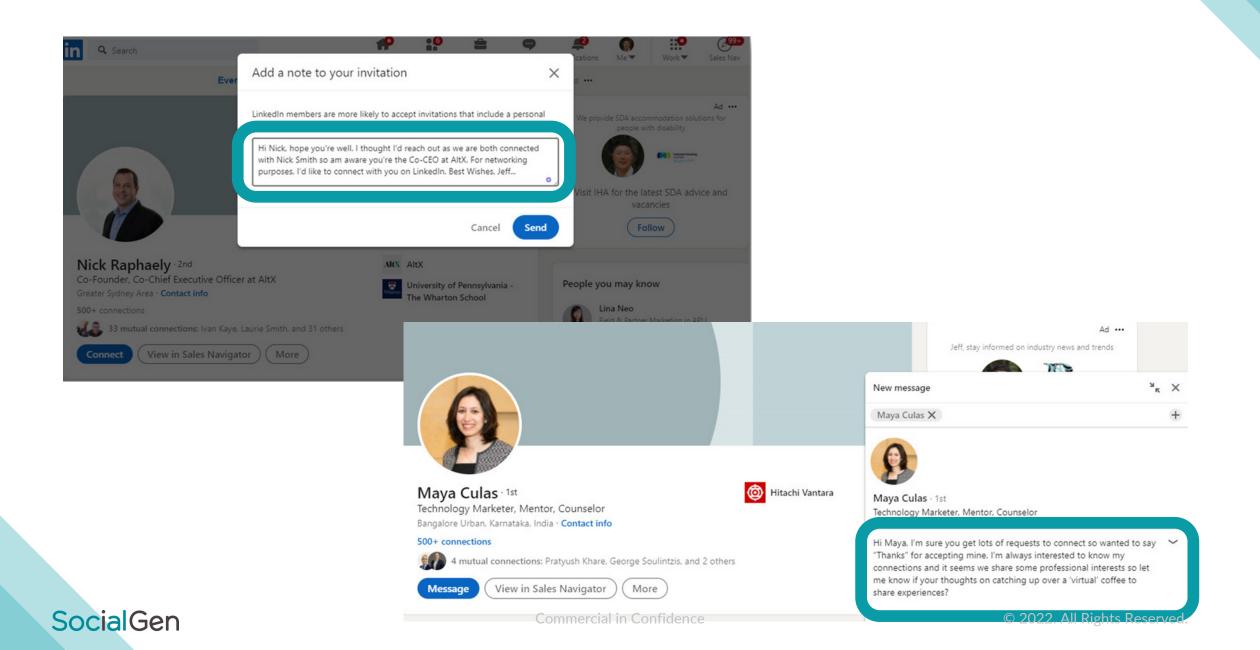


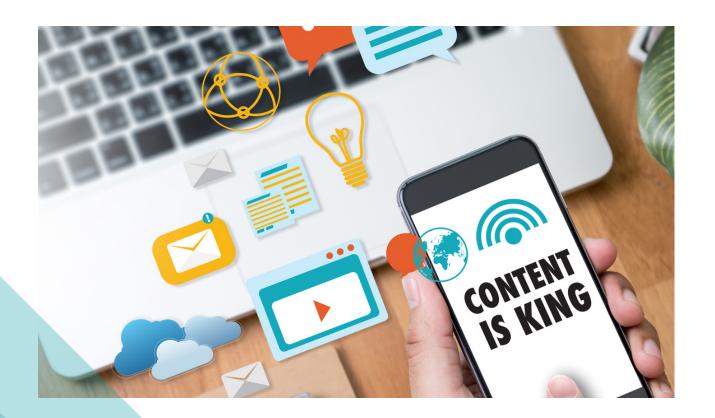
## STEP 3 START CONVERSATIONS

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## ADDING VALUE BY SHARING CONTENT

SocialGen



tools and processes that paint a more accurate picture of a customer's finances. By leveraging data analytics and automation, lenders can access data and insights to better inform them of a customer's legitimacy, borrowing potential, and possible red flags. #dataanalytics #creditdecisioning



How your bank can prevent commercial lending fraud in COVID-19 relief programs - Thomson Reuters Institute

thomsonreuters.com • 4 min read











#### **ARTICLE POSTS**



Thank you all for your well wishes on my last post. Here is my update: I joined #AWS and will be APJ's partner strategic initiatives manager. Very grateful to the







#### **CAROUSEL POSTS**



Microservices is a pattern that enables organisations to innovate at speed, but without appropriate planning around security and governance, the dream of microservices can quickly become a nightmare. ...see more



#### **NATIVE VIDEO POSTS**



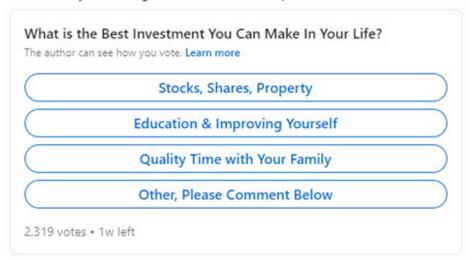


#### Derick Mildred • 1st

I Help People in B2B, Sales, Real Estate & the Mortgage Industry Constantly T...

🚷 What is the Best Investment You Can Make In Your Life? 🍪

We all of only have one go at this life so it makes perfect sense to mak ...see more





→ Share

Comment



Like

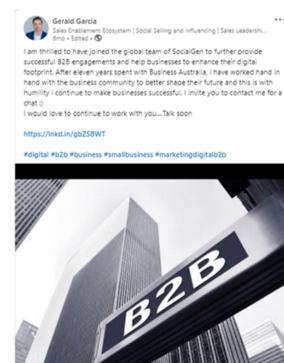
💍 🔾 🍖 335 • 198 comments



As a Marketing Automation Specialist, I help Modern Marketers get mo... Very cool for corporate events. I've bookmarked these guys. Now, to

start planning our next in-person event.

3mo (edited) \*\*\*







# STEP 4 SETTING MEETINGS & APPOINTMENTS

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## **ABOUT MEETING ACCEPTANCES**



Thanks for connecting with me Mandy, I hope my network offers some value. I'm always interested in knowing my LinkedIn connections better and considering we are both based in Melbourne, I would normally suggest a catch up over a coffee to share insights and experiences.

However, due to the current situation, perhaps I could interest you in a virtual coffee over a video conference instead? Let me know your thoughts... Chris

Greater Melbourne Area · 500+ connections · Contact info

Enterprise Security | Data-Centric Security | Cloud Security | DevOps Security - Regional VP for APJ at Imperva Greater Melbourne Area · 500+ connections · Contact info

The Streetly School

Thanks Chris, sounds good! Shall we book something in next week?

Hi Mandy, great to hear back from you and happy new year! Is there a number and email one of my team members can reach you on to book something in our calendars?

> Wish you a very happy new year... My email address is Mandakini.khanna@abc.com.au. Look forward to our catch up Commercial in Confidence



CRO, MyState Limited

Connect View in Sales Navigator Mandakini (Mandy) Khanna · 2nd ■

MyState Limited

Australian Institute of Company Directors



Chris Wood · 1st in

More...

## **AUSTRALIA/NEW ZEALAND**

- Connection Acceptance = 30%-40%
- Meeting Acceptance = 15-20%
- Response Time (In Days) = 5-9







in



#### Jeremy Christoforatos ● · 1st

Construction Technology | Digital Transformation | BIM | Partnering with industry leaders to make a better tomorrow  $\creen$ 

Sydney, New South Wales, Australia · Contact info

Autodesk

	11-1	
er-	University	of Wollongong

Linkedin	Linkedin	Linkedin	Linkedin	Linkedin
Likes 1	Comments	Clicks	Reshares	Views ↑↓
437	3	206	7	19618



Jeremy Christoforatos • 1st

Construction Technology | Digital Transformation | BIM | Partnering with indu... 2yr • 🐧

Digital twin technology really is the future. What differentiates it from BIM is its ability to control equipment, completing job-site tasks remotely. A critical advantage in times like today. The learning and growth opportunity gained through the data received is also of immense value. Read more here. #DigitalTwin #ConstructionTransformation #AutoDesk



Digital twin technology set to transform construction - Build Australia





Jeremy Christoforatos • 1st

Connection Requests Sent

Connection Acceptance Rate

Accepted Connections

Leads Imported

Remaining Leads

Leads Run Out

Leads Excluded

Construction Technology | Digital Transformation | BIM | Partnering with indu... 2yr • 🔇

A recent study by Autodesk and Dodge Data & Analytics shows, 62% of general contractors and 56% of trades noted failures in communication and coordination as a top factor for low productivity. So, how do we overcome this challenge? Ultimately by streamlining processes and breaking down information and data silos. We've added a bunch of features to BIM 360 to help you do just that and track actual costs, streamline cost management workflows, and enhance field checklists. Here's how. #BIM360 #Autodesk



New BIM 360 Features to Track Actual Costs, Streamline Cost Management Workflows, and Enhance Field Checklists - Autodesk Construction Cloud Blog

constructionblogautodesk.com
Commercial in Confidence

#### Meeting Statistics

#### Meetings

2,125

338

01 Oct

2020

1,186

298

601

25.13%

28.28%

Approved for Meeting Invites	82
On Hold for Meeting Invites	C
Denied for Meeting Invites	87
Approval Rate for Meeting Invites	49%
Meeting Invites Sent	72
Meeting Invites Accepted	9
Meeting Acceptance Rate	13%
Meetings Booked	0



Jeremy Christoforatos • 1st

Construction Technology | Digital Transformation | BIM | Partnering with Indu....

Being open to innovative ways of working is now becoming more crucial for the construction industry. So, how can we use offsite construction systems and lean construction to get back on site with the current restrictions? Although UK based, this article shares some great research on how to do just that and utilise offsite panelised construction methods for integrated supply chain solutions, increased efficiencies and greater collaboration. #ConstructionTransformation #OffisteConstruction #LeanConstruction #Autodesk



Offsite construction can become the "new normal"

pbctoday.co.uk • 4 min read

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George Soulintzis - 1st

Hitachi Vantara

Data Modernisation | Smart Cloud Strategy | Data Analytics | Data Ops I Digital Transformation I

Sydney, New South Wales, Australia - Contact info

500+ connections

12 mutual connections: Gavin Lipman, Lyn Ward, and 10 others

View in Sales Navigator

#### About

As a CTO or CIO, how are you modernising your data environment to meet the new digital demands of your business?

The push towards hybrid cloud is being driven by a confluence of end user requirements such as business continuity, mobility, security, analytics, and processing power to enable your workforce to execute tasks in support of business objectives. To meet these needs, it's essential to create complete visibility and control of applications, data, storage, and backups across your hybrid cloud environment.

As an Account Executive with Hitachi Vantara, I work consultatively with our clients to understand their current challenges for driving better performance from their data environment while simultaneously lowering risks and creating new efficiencies.

With more than two decades of experience as a consultant and advisor in the technology sector, I bring a blend of direct end user expertise with mid-market and Enterprise level customers and channel partners. I specialise in building strong customer relationships, articulating business value, and helping clients to develop business cases for technology

I believe in changing the conversation with strategy led rather than product led discussions to support customers' transformation goals via data-driven insights. As a passionate customer advocate, I'm able to navigate multi-layered org charts and create peer to peer associations by putting myself in our client's shoes to understand and assist them in delivering their business initiatives.



#### 41 curated Linkedin posts

#### SocialGen

Leads Imported	1,990
Remaining Leads	68
Leads Run Out	04 Apr 2022
Connection Requests Sent	1,785
Accepted Connections	595
Connection Acceptance Rate	33.33%
Leads Excluded	137
Lead Exclusion Rate	6.88%

#### Meetings

Approved for Meeting Invites	145
On Hold for Meeting Invites	0
Denied for Meeting Invites	292
Approval Rate for Meeting Invites	33%
Meeting Invites Sent	129
Meeting Invites Accepted	24
Meeting Acceptance Rate	19%
Meetings Booked	0

Linkedin	Linkedin	Linkedin	Linkedin	Linkedin
Likes ↑↓	Comments	Clicks ↑↓	Reshares ↑↓	Views î
69	2	144	0	



#### George Soulintzis • 1st

Data Modernisation | Smart Cloud Strategy | Data Analytics | Data Ops | Digit...

Can automation further humanise work? According to Bain, yes! By automating menial tasks, we create space for problem-solving, creativity, and interpersonal connection—all significantly great drivers of performance. #Automation #DataInnovation



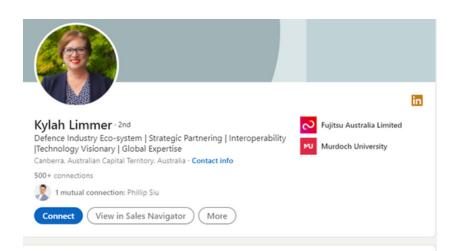


ata Modernisation | Smart Cloud Strategy | Data Analytics | Data Ops | Digit...

No surprise that hybrid cloud is the architecture of choice. In today's day and age, our environments are complex and need to meet various needs and adapt to constant change. However, while a hybrid approach is most certainly key, you have to ensure you have visibility and control over your environment. This is where DataOps comes in. #HitachiOps #DataOps #HybridCloud



Hybrid cloud hurdles — and how to address them 022. All Rights Reserved. clo.com • 8 min read



#### About

As a senior leader in the Australian Defence Force, do you feel supported by your Industry partners to ensure your continued investments in digital technology solutions and services are interoperable across agencies?

With so many siloed digital transformation projects taking place within the Defence landscape in Australia, it is essential that platforms and programs can securely intersect at a data level. Finding the right balance between data sharing and data security requires trusted partnerships with technology providers who can offer co-creation capabilities for fostering innovation while minimising risks.

As the Head of Defence at Fujitsu Australia, I work with senior leaders across the Australian Defence Force to create partnerships that enable each agency to leverage the trusted innovation capabilities that Fujitsu offers.

With more than two decades of experience as a consultant and senior executive across the enterprise technology sector. I enjoy highly regarded relationships that span the breadth and depth of the Australian Defence Organisation, and the Defence Industry Ecosystem. With proven expertise in leading high performing teams to drive profitable growth and customer engagement. I enjoy creating a culture of trust and client-centricity within our team.

Alongside Defence relationships. I am also proudly a Defence Industry advocate, holding several key leadership positions including Chair of ADIESA, the Industry Advisor for the ADF Cyber Skills Association, and have been invited to speak at Defence conferences such as MilCIS. Defence Cyber Summit. and the Space 2.0 Summit.

19 curated content- Aug to Oct 2021

#### SocialGen

#### 1,035 Leads Imported Remaining Leads 0 Leads Run Out 10 Sep 2021 Connection Requests Sent 934 Accepted Connections 473 Connection Acceptance Rate 50.64% Leads Excluded 101 Lead Exclusion Rate 9.76%

Approved for Meeting Invites	68
On Hold for Meeting Invites	0
Denied for Meeting Invites	0
Approval Rate for Meeting Invites	100%
Meeting Invites Sent	68
Meeting Invites Accepted	67
Meeting Acceptance Rate	99%
Meetings Booked	0

Linkedin	Linkedin	Linkedin	Linkedin	Linkedin	
Likes ↑↓	Comments ↑↓	Clicks ↑↓	Reshares ↑↓	Views ↑↓	
315	16	1	5	23751	



Kylah Limmer • 2nd
Defence industry Eco-system | Strategic Partnering | Interoperability |Technol...
6mo • ©

Part of the challenge in digitally transforming military departments is overcoming cultural and ethical barriers. However, any military that doesn't adopt emerging technology and leverage Al capabilities could be at a distinct disadvantage. #military #digitaltransformation



Comme Technological innovation within the military will be a cultural and ethical challenge

army-technology.com • 3 min read



Kylah Limmer • 2nd Defence Industry Eco-system | Strategic Partnering | Interoperability (Technol...

There are various technologies available that the Australian military could leverage if they get a better handle on data quality and management. This new strategy designed to modernise how the Department of Defence uses data across the board is a welcome step forward. #datadriven #military



Defence dept launches first ever data strategy - InnovationAus innovationaus.com - 2 min read esel veu.



#### Paul Crighton 2nd

Public Cloud | Private Cloud | Hybrid Cloud Solutions | Digital Transformation | Cloud Infrastructure | Data Storage

Greater Melbourne Area · Contact info



NetApp



British Royal Navy College



Paul Crighton • 2nd + Follow •••

Public Cloud | Private Cloud | Hybrid Cloud Solutions | Digit...

This is mighty impressive. "While today's users probably don't need a 44.2 Tbps connection, that speed could be leveraged by businesses, especially as companies adopt trends like IoT and cloud computing."

#### #IT #Network #Technology #IoT #CloudComputing #Australia



Researchers squeeze 44.2 Tbps through existing fiber optic cables au.financeyahoo.com • 2 min read



In 1949, with months apart, 5 'strange beasts' came to life; the dawn of the computer age — 2 from Britain, 2 from the US, and 1 from ... Australia.

"What's amazing about the CSIRAC is that the researchers who built it had little idea of the work going on elsewhere in the world ... the local research community was often working in ignorance of the latest developments overseas."

I highly recommend you have a read of this excellent piece on Australia's CSIRAC, one of the grandfathers of modern computers. Great technological history lesson!

#### #IT #Technology #Computers #Australia



CSIRAC: The Only First-Generation Computer Still in Existence medium.com • 5 min read

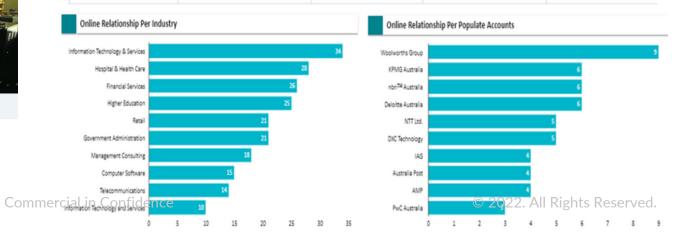
#### Network

Leads Imported	1,655
Remaining Leads	48
Leads Run Out	16 Sep 2020
Connection Requests Sent	1,428
Accepted Connections	438
Connection Acceptance Rate	30.67%
Leads Excluded	179
Lead Exclusion Rate	10.82%

#### Meetings

Approved for Meeting Invites	77
On Hold for Meeting Invites	0
Denied for Meeting Invites	2
Approval Rate for Meeting Invites	97%
Meeting Invites Sent	67
Meeting Invites Accepted	45
Meeting Acceptance Rate	67%
Meetings Booked	0

Linkedin	Linkedin	Linkedin	Linkedin	Linkedin
Likes ↑↓	Comments ↑↓	Clicks ↑↓	Reshares 1	Views ↑↓
526	26	221	0	









## LUCKY DRAW WINNER





## **GERALD GARCIA**

At SocialGen, I work hand in hand with businesses to help their business influencers form genuine human relationships with key decision makers. We enable you to use social selling as your conduit for delivering targeted and measurable messages to the right people, at the right time.

With more than two decades of experience as a senior leader and business development executive in sales, marketing, and customer experience, I understand the importance of bringing sales and marketing departments to align activities for more effective sales enablement.

By connecting emotionally with my customers, I have an acute understanding of their needs to better help them transform their business. I am adept in all facets of customer journey mapping and leverage strong technical skills to develop platforms that deliver efficiency and productivity gains, increase sales opportunities, and facilitate revenue growth.

My career success stems from an ability to lead and inspire teams, motivating consistently strong performance through recognition, feedback, coaching and mentoring. I thrive in multi-faceted roles and enjoy a culture of collaboration where I can contribute across multiple levels to achieve business objectives.